

The National Health Service Corps (NHSC)

CUSTOMER SERVICE PORTAL

Activate Your Account Today!

The National Health Service Corps Customer Service Portal is an **online tool** that serves as your primary means for conducting business with the Corps. It's **accessible to you 24 hours a day**, anytime you need it. Using the portal, you can:

- ✓ **View your NHSC profile**
- ✓ **View your payment information**
- ✓ **Update your personal information**
- ✓ **Ask the NHSC a question about your service**
- ✓ **Submit customer service requests (i.e., site transfers, suspensions, defer start date)**

Activate your account within the next 7 days to review your personal information and start exploring all the portal has to offer.

HOW TO ACTIVATE YOUR ACCOUNT

- 1 Go to [NHSC.hrsa.gov](https://www.nhsc.hrsa.gov) and click on the yellow “Customer Service Portal” button.
- 2 Select “Create an Account” on the left-hand section of the page.
- 3 You will be prompted to fill in a series of fields in order to create an account. Once you select “Register,” the system will send an email to the address you used to create the account. The email will be from noreply@hrsa.gov with a subject of “Activate Your NHSC Participant Account.”
- 4 Click on the link included in the email to login and activate your account.
- 5 The first time you login, you must enter your last name, date of birth, and the last six digits of your Social Security number, and re-enter your password.
- 6 Once you have entered your information successfully, your account will be activated and you will be ready to use the portal!

IMPORTANT INFORMATION

- If you see errors in your profile information, let us know. You can alert us via the “Ask a Question” feature within the portal.
- The following browsers are supported: Internet Explorer 7 and 8, Firefox, Safari, and Google Chrome.
- We are not yet optimized for mobile devices, so please don’t use them with the site.

QUESTIONS? If you experience any issues accessing your account, contact the Call Center at:

1-800-221-9393
(TTY: 1-877-897-9910)

